## HELP DESK

## ENQUIRIES RELATED TO REGISTRATION AND ONLINE EXAM OF TERMINAL SEMESTER / FINAL YEAR OF DIPLOMA COURSES IN SEP 2020

Sr. No.	Issue	Contact Person
01	<ul> <li>Wrong mobile number entered by student</li> <li>Wrong R.No. entered by student</li> <li>Wrong Institute Name</li> <li>Wrong Branch</li> </ul>	Sh. Sunil Singla 6283060887
02	<ul> <li>❖ After Registeration no message received on E-mail Id. (Activation link)         OR         on Mobile (Mobile verification password)</li> <li>❖ Verification link sent to the student through email is not activated or working</li> <li>❖ Wrong email ID entered by student</li> </ul>	Sh. Harinder Pal Singh 8847263055
03	Registered Students not received user Id and Password pending for verification by Institute	Sh. Sudershan 9056692701
04	<ul> <li>Registration completed without capturing photos and received message "Already Registered" when students try to register again for uploading their photo</li> <li>Invalid Roll No.</li> <li>Any other issue not included above</li> </ul>	Sh. Rakesh Kumar

(Exemplands) (Exemplands)